

Terms & Conditions

Making a reservation:

Weekly lets run from Saturday to Saturday in peak season (March - Oct Inclusive)
Short breaks may be possible in off peak season (Nov-Feb) please contact us by phone or e-mail to check availability.

A deposit of 25% of the total rental cost is payable by cheque or direct transfer on confirmation of booking.

The balance of payment to be paid eight weeks prior to arrival date.

If booking is made within 8 weeks of your stay, the full sum is payable on booking. Bookings will be held for seven calendar days pending receipt of deposit and completed booking form, which can be printed from the website. (If you prefer we can send by post). If after seven days, booking form and deposit have not been received, the provisional booking will be cancelled. On receipt of deposit the booking will be confirmed in writing.

Prices Include:

Linen & Towels

Electricity & heating

Wireless broadband internet access

Housekeeping prior to Arrival and after departure

Welcome Pack

Toiletries

The house will be available to you from 4 pm on your arrival day and the property must be vacated by 10 am on the day of departure. Access arrangements will be confirmed directly with you no later than 4 weeks prior to your arrival.

Cleaning:

Please empty all bins into the outside wheelie bin before leaving. The house should be left clean and tidy on departure and any damages or losses must be reported. Property left in a dirty or inappropriate manner may result in additional cleaning surcharge. For stays of 2 weeks or more a weekly clean and linen change is included in the rental.

Refuse Collection is fortnightly and the wheelie bins must be placed outside the gate for collection on the appropriate week and day as detailed on the internal notices.

Pets

We regret that pets are not allowed in the property

Smoking

No smoking on the premises.

Damages

We reserve the right to charge all damages and losses in full.

Occupancy

The occupancy of the property should not exceed the number of guests stated on the booking form.

Vehicles, Personal Property & personal safety

In addition to insurance covering your holiday, we recommend you ensure personal effects are covered against loss or damage during your stay. Vehicles, accessories and contents are left at your own risk. We cannot be held responsible for loss, damage or accidental injury to visitors unless caused by negligence on our part. The use of outdoor area of house, including balcony, patio area and sandpit, are used expressly at own risk and all children should be supervised at all times. The owners cannot be held liable for any injury or loss resulting from use thereof.

Holiday protection

To minimize the cost and inconvenience of cancelled bookings we strongly advise that you take out holiday insurance.

Restriction on rental

We reserve the right to remove person or persons from the property due to unreasonable behaviour, damage to the property or exceeding the stated occupancy. In this case refund will be at our discretion.

Adverse travel conditions

In the event of ferry/plane disruptions due to bad weather conditions or any form of industrial action we cannot be held responsible for non-arrival of guests and no refunds will be given.

Cancellation

If you require to cancel a reservation we must be notified by telephone immediately and cancellation must be confirmed in writing within 5 calendar days. We will make every effort to re-let the property. If we are able to re-let the property we will refund you less any discount or promotion associated with re-letting the property. If we are unable to re-let, cancellation costs will be as follows:

More than 8 weeks before booking commences your deposit will be forfeited
Fewer than 8 weeks you will be liable to pay the full rental

Availability

Each booking is made in good faith in the belief that the house will be available to the client on the date stated on the booking form. If for any reason due to circumstances out-with our control the house is not available we are unable to guarantee provision of alternative accommodation. In the event of this happening the deposit and balance will be refunded in full. You will have no further claim against us

Bannatyne House, www.holidayharris.co.uk, Terms and Conditions of Rental

To improve the facilities the owners reserve the right to alter or amend the facilities made available at the house.